Your Benefit Options Newsletter



University Employees ∞ Issue 1 ∞ July 2006

Mark Your Calendars!

Annual Benefits Open Enrollment will be held August 21 through September 8, 2006*

If you are satisfied with your present medical, dental, vision, life insurance and short-term disability elections, you DO NOT need to take any action; your current benefits will continue through September 2007. However, there have been enhancements to the UnumProvident Short-Term Disability and Aetna Life Insurance plans for the coming year; look for further details in the Open Enrollment Packet coming in August.

If you do wish to make changes to your existing coverage or elect new coverage, you may do so on-line by following your specific university's instructions on the next pages.

- * Retirees and long-term disability members will enroll separately from October 2 through October 27, 2006.
- * Open Enrollment for 2007 Flexible Spending Account participation will be held in November, 2006.

Health Plan Satisfaction At 93%

During the month of February, 2006, the Arizona Department of Administration conducted an out-bound telephone survey of over 4,000 State employees, University employees, and retirees enrolled in the Benefit Options health plans. This survey asked questions about their satisfaction and experience with the first year of the new self-funded health plan that began on October 1, 2004 and ended September 30, 2005.

Health plan members reported an overall satisfaction rating of 93% with the new plan.

- Members enrolled in the EPO plans report 94% satisfaction with the first year of the new self-funded health plan. Satisfaction increased 32% from the prior survey of the fully-insured health plan.
- Members in the PPO plans report 92% satisfaction with the new plan. Satisfaction increased 8% from the prior survey.
- Overall satisfaction with the Benefit Options dental plans is 93%. This is an increase of 3% in satisfaction.
- Members report 93% satisfaction with the services and communication provided by the ADOA Benefit Options program.

Want to know more about the health plan? Check out the 2005 Annual Benefits Report posted on the Benefit Options website, <u>www.benefitoptions.az.gov</u>.

How To Enroll

ASU Employees

ASU employees will be using the State's website called ASUYES (Your Employee Services) for changes made during Open Enrollment. To access the system you can go directly to www.asuyes.az.gov or use the link provided at www.asu.edu/hr. If you did not access this system during the 2005 Open Enrollment, click on the "First Time User" link and follow the instructions. If you did access the system last year, use the same password as you used last year to log on; if you do not remember your password, click on "Forgot Password".

NAU Employees

To view your current benefits, go to https://peoplesoft.nau.edu and log into LOUIE. Under "Benefits Info", click on *View your Benefits Summary*.

PeopleSoft LOUIE Online Enrollment:

- 1. Go to https://peoplesoft.nau.edu
- 2. Log into the LOUIE using your ID and password.
- 3. Under the "Benefits Info" heading, click on the *Enroll in Benefit Plans* link.
- 4. On the *Benefits Enrollment* page there will be an *Open Enrollment event* listed. The event status MUST be "open" to make elections. If the event is not listed or the event listed is not "open" please contact the Human Resources Department at 928.523.2223 or send an email to Hr.Contact@nau. edu. The Human Resources website can be found at www.hr.nau.edu/m/.

UA Employees

University of Arizona employees who wish to participate in Open Enrollment will log in to Employee Link to complete the enrollment process. Employee Link is a password protected service that allows you to access your personal and employment information at The University of Arizona.

To start the enrollment process:

- Log in to Employee Link with your UA NetID and password
- Select "Open Enrollment" from the menu on the left
- Enter, confirm and save your elections

If you do not know your UA NetID, please see your payroll representative for assistance. Employee Link can be accessed from the Human Resources website at www.hr.arizona.edu.

Are You Up To Date?

Is your address up to date with Human Resources? In order to ensure that you receive all the Open Enrollment materials in a timely manner, please take the necessary steps to update your records. See the following instructions for making an address change.

ASU Employees

To update your address, complete a Personal Data Form, available at www.asu.edu/hr/forms and submit it to the HR Employee Service Center, Mail Code 5612, or P.O. Box 875612, Tempe, AZ 85287-5612 (FAB Annex Mail Code 2051 or P.O. Box 37100, Phoenix, AZ 85069-7100 for West campus employees).

NAU Employees

To update your address, go to http://peoplesoft.nau.edu and log into LOUIE using your ID and password. From the Faculty and Staff Services page, under the "Personal Info" heading, click on *Change Your Home and Mailing Addressess*. Then, update your address.

UA Employees

To update your address, access the Employee Link website through the HR website at www.hr.arizona.edu. Select "Employee Link" from the menu on the right. Enter your UA NetID and password. Click on "Personal Information", and then select "Update Your Address".

Valuable Resources Available on the Internet

Employees can go online and view their personal profile, check the status of their medical claims, and access the latest health and pharmacy information. If you are enrolled with Arizona Foundation, RAN+AMN, or Schaller Anderson, log on to www.myazhealth.com. If you are enrolled with UnitedHealthcare, log on to www.myuhc.com. When logging onto the above web sites, you will be required to register with a user name and password. Follow each web site's registration guidelines. You may also search for physicians, urgent care facilities, and hospitals that are in your network.

More Information Coming Soon!

In the coming months, you will receive an Open Enrollment packet that will provide information on network options, benefit premiums, and enrollment details. This packet will contain everything you need to make the right decision for you and your family for the upcoming plan year beginning October 1, 2006.

Questions?

We welcome your questions! Please do not hesitate to contact your Human Resources Office if you need any assistance.

Arizona State University

Tempe, Polytechnic & Downtown employees: 480.965.2701 askhr@asu.edu
West campus employees: 602.543.8400 benefitswest@asu.edu

Centennial Building (Bldg. 91) 113 Dupont West Flagstaff, AZ, 86011 928.523.2223 hr.contact@nau.edu

Northern Arizona University

University of Arizona 888 N. Euclid Avenue Suite #114 Tucson, Arizona 85721-0158 520.621.3662 benefits@email.arizona.edu

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